Dear Participant,

This survey is conducted to evaluate your level of satisfaction with our university and department in terms of management and participation, communication, research, goal setting, performance and infrastructure. Your answers are very valuable for the improvement work we will do in our department. Thank you for your participation.

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| **Personal Information** |
| Your title: | ( ) Graduate Scholar( ) Research Assistant( ) Lecturer( ) Faculty Member( ) Assistant Prof.( ) Prof Dr.( ) Laboratory manager |
| Gender | ( ) Female( ) Male |
| Age | ( ) 20-30( ) 31-40( ) 41-50( ) 51 and above |
| Years of Service in Our Department: | ( ) Less than 1 year( ) 1-5 years( ) 6 years or more |

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| **Management and Participation** | **SATISFACTION LEVEL** |
| **I am very pleased** | **I am satisfied** | **I'm undecided** | **I am not satisfied** | **I am not happy at all** |
| 1. Being a member (employee) of our university
 |  |  |  |  |  |
| 1. Being a member (employee) of our department
 |  |  |  |  |  |
| 1. Clear job and job descriptions
 |  |  |  |  |  |
| 1. The fairness of the opportunities
 |  |  |  |  |  |
| 1. One of the criteria for selection/appointment/assignment to administrative positions at our university.
 |  |  |  |  |  |
| 1. At our university, we have the opportunity to express our thoughts without hesitation.
 |  |  |  |  |  |
| 1. Considering the feedback of faculty members and staff on the areas of improvement.
 |  |  |  |  |  |
|  | **I am very pleased** | **I am satisfied** | **I'm undecided** | **I am not satisfied** | **I am not happy at all** |
| 1. Number of academic staff in my department
 |  |  |  |  |  |
| 1. From the number of administrative staff in my department
 |  |  |  |  |  |
| 1. From the number of support staff in my department (housekeeping staff, security, etc.)
 |  |  |  |  |  |
| 1. take into account the complaints submitted by the academic staff,
 |  |  |  |  |  |
| 1. Because managers appreciate my achievements
 |  |  |  |  |  |
| 1. Managers' approach to problems
 |  |  |  |  |  |

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| **education** | **SATISFACTION LEVEL** |
| **I am very pleased** | **I am satisfied** | **I'm undecided** | **I am not satisfied** | **I am not happy at all** |
| 1. The qualifications of the students admitted to our department
 |  |  |  |  |  |
| 1. The number of students in our department
 |  |  |  |  |  |
| 1. The nature of the courses in our department
 |  |  |  |  |  |

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| **Communication** | **SATISFACTION LEVEL** |
| **I am very pleased** | **I am satisfied** | **I'm undecided** | **I am not satisfied** | **I am not happy at all** |
| 1. Communication and cooperation between faculty members in our department.
 |  |  |  |  |  |
| 1. Communication between the lecturers and administrative staff in our department
 |  |  |  |  |  |
| 1. Communication between the lecturers and students in our department
 |  |  |  |  |  |
| 1. Ease of access to admins (Manager is the first admin you're connected to)
 |  |  |  |  |  |
| 1. To be able to communicate easily with any unit of our university
 |  |  |  |  |  |
| 1. Adequacy of internal communication tools (email, announcements… etc.)
 |  |  |  |  |  |
| 1. The adequacy of our university's web page
 |  |  |  |  |  |
| 1. The adequacy of our department's web page
 |  |  |  |  |  |

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| **Research** | **SATISFACTION LEVEL** |
| **I am very pleased** | **I am satisfied** | **I'm undecided** | **I am not satisfied** | **I am not happy at all** |
| 1. Due to the sufficiency of the time that can be allocated to research and publication at our university.
 |  |  |  |  |  |
| 1. The adequacy of mechanisms that encourage research and publication at our university.
 |  |  |  |  |  |
| 1. The adequacy of the electronic databases provided for research at our university
 |  |  |  |  |  |
| 1. One of the services provided within the scope of Scientific Research Projects (SRP) of our University
 |  |  |  |  |  |
| 1. Since our university provides sufficient financial support for scientific research,
 |  |  |  |  |  |
| 1. Compared to other universities, our university is not satisfied with the adequacy of the incentives for participation in domestic/international scientific meetings and congresses.
 |  |  |  |  |  |
| 1. Supporting my research ideas
 |  |  |  |  |  |
| 1. Exchange programs (such as Erasmus Plus etc.) offered for academic staff at our university
 |  |  |  |  |  |

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| **Goal Setting, Performance** | **SATISFACTION LEVEL** |
| **I am very pleased** | **I am satisfied** | **I'm undecided** | **I am not satisfied** | **I am not happy at all** |
| 1. Our university's position among other universities in Turkey
 |  |  |  |  |  |
| 1. One of our university's innovative efforts
 |  |  |  |  |  |
| 1. The adequacy of our university's relations with other universities
 |  |  |  |  |  |
| 1. One of our university's internationalization strategies and practices
 |  |  |  |  |  |
| 1. The adequacy of our university's relations with partners outside the universities
 |  |  |  |  |  |
| 1. When determining the new programs to be opened in our university, it is necessary to take into account the changing needs in the field.
 |  |  |  |  |  |
| 1. Since our university encourages interdisciplinary and multidisciplinary work
 |  |  |  |  |  |
| 1. From the adequacy of the trainers' training
 |  |  |  |  |  |
| 1. Our university's efforts to contribute to regional and national development together with government, private institutions and non-governmental organizations
 |  |  |  |  |  |
| 1. Since our university takes into account the needs of students with special needs
 |  |  |  |  |  |
| 1. Since our university takes into account the needs of international students
 |  |  |  |  |  |
| **Infrastructure** | **SATISFACTION LEVEL** |
| **I am very pleased** | **I am satisfied** | **I'm undecided** | **I am not satisfied** | **I am not happy at all** |
| 1. Cleanliness of my working environment.
 |  |  |  |  |  |
| 1. Due to the appropriate number of personnel per office in the environment where I work.
 |  |  |  |  |  |
| 1. The air conditioning system of the environment where I work is suitable.
 |  |  |  |  |  |
| 1. From cultural and artistic events
 |  |  |  |  |  |
| 1. Adequacy of security measures (fire, earthquake, security services… etc.)
 |  |  |  |  |  |
| 1. Computer, printer, copier etc. from the supply of equipment
 |  |  |  |  |  |
| 1. from internet services
 |  |  |  |  |  |
| 1. From IT services
 |  |  |  |  |  |
| 1. From library and documentation services
 |  |  |  |  |  |
| 1. From construction-repair services
 |  |  |  |  |  |
| 1. The air conditioning system of the classrooms is suitable.
 |  |  |  |  |  |
| 1. The adequacy of congress-meeting halls and venues
 |  |  |  |  |  |
| 1. Since the staff cafeteria is sufficient as a place,
 |  |  |  |  |  |
| 1. Since the food of the staff cafeteria is sufficient in terms of quality,
 |  |  |  |  |  |
| 1. Since the food of the staff cafeteria is sufficient in quantity,
 |  |  |  |  |  |
| 1. From cafeteria/canteen services throughout the university
 |  |  |  |  |  |
| 1. from the parking lot
 |  |  |  |  |  |
| **Online education** | **I am very pleased** | **I am satisfied** | **I'm undecided** | **I am not satisfied** | **I am not happy at all** |
| 1. The adequacy of online exam preparation training offered for academic staff at our university.
 |  |  |  |  |  |
| 1. From the support provided for online trainings, exams and symposiums at our university
 |  |  |  |  |  |
| 1. Equipment (computer, camera, microphone, etc.) provided for online training.
 |  |  |  |  |  |